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***FILED VIA ECFS***

April 29, 2011

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Room TW-A325  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Qwest<sup>1</sup> ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's (Commission) *Orders*<sup>2</sup> concerning Qwest Corporation's (Qwest) Open Network Architecture (ONA) Plans, Qwest hereby submits its ONA Nondiscrimination Report for the first quarter of 2011. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

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<sup>1</sup> Qwest Corporation, the local exchange carrier, is wholly owned by Qwest Communications International Inc. (QCII). On April 1, 2011, QCII and CenturyLink, Inc. (CenturyLink) consummated a transaction whereby QCII became a wholly owned subsidiary of CenturyLink.

<sup>2</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) (*MO&O on Reconsideration*). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) (*Report and Order*), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
April 29, 2011

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Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at [christina.parker@fcc.gov](mailto:christina.parker@fcc.gov))

Attachment

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>A1 - Business</b>				
Total Orders	100,821	Average Interval	63,113	Average Interval
Due Dates Missed	614	(In Days)	411	(In Days)
% Due Dates Missed	0.61%	3	0.65%	3
		0		0
<b>A2 - PBX</b>				
Total Orders	233	Average Interval	1,699	Average Interval
Due Dates Missed	8	(In Days)	52	(In Days)
% Due Dates Missed	3.43%	5	3.06%	9
		1		6
<b>A3 - Centrex</b>				
Total Orders	4,299	Average Interval	2,916	Average Interval
Due Dates Missed	56	(In Days)	40	(In Days)
% Due Dates Missed	1.30%	5	1.37%	6
		0		1
<b>A4 - WATS</b>				
Total Orders	24	Average Interval	854	Average Interval
Due Dates Missed	0	(In Days)	3	(In Days)
% Due Dates Missed	0.00%	12	0.35%	6
		No Activity		0
<b>A5 - Mobile</b>				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	3
		No Activity		No Activity
<b>A6 - Feature Group A</b>				
Total Orders	No Activity	Average Interval	17	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		6
<b>A7 - Foreign Exchange</b>				
Total Orders	12	Average Interval	88	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	2	2.27%	5
		1		1

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

AFFILIATE			ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	4	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	15
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	903	Average Interval
Due Dates Missed	No Activity	(In Days)	39	(In Days)
% Due Dates Missed	No Activity	No Activity	4.32%	15
		No Activity		10
B3 - DID				
Total Orders	85	Average Interval	1,128	Average Interval
Due Dates Missed	20	(In Days)	308	(In Days)
% Due Dates Missed	23.53%	17	27.30%	25
		No Activity		17

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
C2 - Packet Synchronous Access				
Total Orders	3	Average Interval	1,814	Average Interval
Due Dates Missed	0	(In Days)	252	(In Days)
% Due Dates Missed	0.00%	17	13.89%	15
		No Activity		8
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 1 2011

	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	3	Average Interval	43	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	1	0.00%	3
		No Activity		No Activity
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 1 2011

	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	15	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	26.67%	13
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	29
		No Activity		No Activity
F2 - Voice, Switched Line				
Total Orders	1	Average Interval	243	Average Interval
Due Dates Missed	0	(In Days)	31	(In Days)
% Due Dates Missed	0.00%	9	12.76%	13
		No Activity		32
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	503	Average Interval
Due Dates Missed	No Activity	(In Days)	30	(In Days)
% Due Dates Missed	No Activity	No Activity	5.96%	12
		No Activity		7
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	9	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	11.11%	7
		No Activity		No Activity
F6 - Basic Data and Voice				
Total Orders	1	Average Interval	476	Average Interval
Due Dates Missed	1	(In Days)	32	(In Days)
% Due Dates Missed	100.00%	5	6.72%	13
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	37.50%	14
		No Activity		No Activity
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	9	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	9
		No Activity		No Activity
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F11 - Voice Grade Telephoto and Facsimile				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F12 - Protective Relay, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	67
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	2	Average Interval	7	Average Interval
Due Dates Missed	2	(In Days)	1	(In Days)
% Due Dates Missed	100.00%	12	14.29%	10
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	2	Average Interval	17	Average Interval
Due Dates Missed	2	(In Days)	4	(In Days)
% Due Dates Missed	100.00%	11	23.53%	20
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	27	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	18.52%	14
		No Activity		3
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.



**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

AFFILIATE			ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	91	Average Interval	9	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	5	0.00%	34
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	80	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	5.00%	29
		No Activity		No Activity
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	15	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	34
		No Activity		3

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 1 2011**

		AFFILIATE		ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps					
Total Orders	54	Average Interval	44,293	Average Interval	
Due Dates Missed	14	(In Days)	5,024	(In Days)	
% Due Dates Missed	25.93%	42	11.34%	15	
		No Activity		5	

\*\*\*\*\*

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 1 2011

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	25	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	20.00%	11
		No Activity		8
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	33.33%	11
		No Activity		9
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	No Activity	Average Interval	2,449	Average Interval
Due Dates Missed	No Activity	(In Days)	464	(In Days)
% Due Dates Missed	No Activity	No Activity	18.95%	22
		No Activity		6
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	No Activity	Average Interval	255	Average Interval
Due Dates Missed	No Activity	(In Days)	48	(In Days)
% Due Dates Missed	No Activity	No Activity	18.82%	15
		No Activity		11

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 1 2011

AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	No Activity	Average Interval	2,616	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	0.04%	0
		No Activity		1
L2 - Basic PAL				
Total Orders	No Activity	Average Interval	6,410	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	0.03%	1
		No Activity		3

\*\*\*\*\*  
The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	2	6
Average Interval in Hrs/Mns	3:40	3:28
A2 - PBX		
Total Tickets	2	153
Average Interval in Hrs/Mns	1:42	3:54
A3 - Centrex		
Total Tickets	5	17
Average Interval in Hrs/Mns	2:06	2:21
A4 - WATS		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	2:54
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	2:31
A7 - Foreign Exchange		
Total Tickets	5	41
Average Interval in Hrs/Mns	3:50	6:02

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	0:59
B2 - Feature Group D		
Total Tickets	No Activity	36
Average Interval in Hrs/Mns	No Activity	1:40
B3 - DID		
Total Tickets	14	104
Average Interval in Hrs/Mns	4:43	3:32

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	58
Average Interval in Hrs/Mns	No Activity	2:05
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
D1 - Protective Alarm		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	6:35
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	12
Average Interval in Hrs/Mns	No Activity	3:24
F2 - Voice, Switched Line		
Total Tickets	50	399
Average Interval in Hrs/Mns	2:55	4:13
F3 - Voice, Switched Trunk		
Total Tickets	2	202
Average Interval in Hrs/Mns	0:21	2:23
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	4:43
F5 - Data, Low Speed		
Total Tickets	No Activity	30
Average Interval in Hrs/Mns	No Activity	2:45
F6 - Basic Data and Voice		
Total Tickets	17	714
Average Interval in Hrs/Mns	3:19	3:01
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	4:44
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	0:25
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	2:37

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	24:14:00
G3 - Program Audio, 50-8000 Hz		
Total Tickets	1	22
Average Interval in Hrs/Mns	1:09	6:02
G4 - Program Audio, 50-15000 Hz		
Total Tickets	2	24
Average Interval in Hrs/Mns	3:10	30:51

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	0:39
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
I1 - Digital Voice Circuit		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	4:28
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	1:26
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	1	31
Average Interval in Hrs/Mns	11:10	2:25
I5 - Digital Data, 56 kbps		
Total Tickets	1	486
Average Interval in Hrs/Mns	5:14	2:28

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	99	12,036
Average Interval in Hrs/Mns	3:18	2:50

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	2	447
Average Interval in Hrs/Mns	1:36	1:36
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	173
Average Interval in Hrs/Mns	No Activity	9:28

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
<b>A1 - Business</b>		
Total Tickets	18,444	15,102
Average Interval in Hrs/Mns	16:07	16:57
Due Dates Missed	1,469	1,402
% Due Dates Missed	7.96%	9.28%
<b>A2 - PBX</b>		
Total Tickets	38	270
Average Interval in Hrs/Mns	19:44	16:01
Due Dates Missed	2	23
% Due Dates Missed	5.26%	8.52%
<b>A3 - Centrex</b>		
Total Tickets	710	491
Average Interval in Hrs/Mns	18:03	15:23
Due Dates Missed	56	40
% Due Dates Missed	7.89%	8.15%
<b>A4 - WATS</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
<b>A5 - Mobile</b>		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
<b>A6 - Feature Group A</b>		
Total Tickets	No Activity	9
Average Interval in Hrs/Mns	No Activity	9:01
Due Dates Missed	No Activity	1
% Due Dates Missed	No Activity	11.11%
<b>A7 - Foreign Exchange</b>		
Total Tickets	16	54
Average Interval in Hrs/Mns	22:58	18:15
Due Dates Missed	2	2
% Due Dates Missed	12.50%	3.70%

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 1 2011**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	2	25
Average Interval in Hrs/Mns	2:01	23:34
Due Dates Missed	No Activity	7
% Due Dates Missed	0.00%	28.00%

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